

New Emergency Call Codes

Color Code	Description	Example	Comments
Code Blue (Formerly 99/100)	Used for Cardiac arrest or medical emergency. Dispatches a Rapid Response Team (RRT), a physician and equipment.	“Code Blue, Cancer Center Lobby” or “Code Blue, Room 321 Valley Pavilion”	In keeping with the NCHA recommended guideline.
Code Blue Pediatric (Formerly 99/100)	Used for pediatric cardiac arrest or medical emergency. Dispatches a Pediatric RRT, a physician and equipment.	“Code Blue Pediatric, Main Lobby” or “Code Blue Pediatric; Room 524 PST”	In keeping with the NCHA recommended guideline.
Code Rapid Response	This code is used for a medical emergency requiring a RRT & equipment only.	“Code Rapid Response, Cafeteria”	In keeping with the NCHA recommended guideline.
Code Green (Formerly BT)	Used when a staff member becomes aware of a Bomb Threat.	“Code Green, Emergency Department”	NCHA uses Code Yellow. Code Yellow is already in use in our ED.
Code Grey (Formerly Green)	Used for a missing, unidentified, or suspicious adult.	“Code Grey, 78 y/o white female, Rehab Inpatient” or “Code Grey, Back Loading Dock”	In keeping with the NCHA recommended guideline; Description ONLY for missing adult; other situations require a phone call to security.
Code Amber (Formerly Pink)	Used for a missing infant or child.	“Code Amber, white female infant” or “Code Amber, 4 y/o black male”	NCHA recommended Pink. National code is Amber as in “Amber Alerts”.
Code Triage (Formerly Red)	Used when an Emergency Incident is imminent	“Code Triage”	In keeping with the NCHA recommended guideline; activates the EOP; used for Mass Casualties or local disaster; IC may activate the HCC.
Code Triage: Standby	Used when the potential of an Emergency Incident exists	“Code Triage, Standby”	In keeping with the NCHA recommended guideline; activates the EOP; departments are to be on standby; IC may activate the HCC.
Code Red (Formerly Yellow)	Used for actual Fires or Fire Drills	“Code Red, Purchasing” or “Code Red, 1 st Floor Valley Pavilion”.	In keeping with the NCHA recommended guideline; staff should utilize R-A-C-E.
Code Silver	Used to alert staff to a hostile or armed person	“Code Silver, 54 y/o white male, ED Waiting area” or “Code Silver, black female; parking deck”	In keeping with the NCHA recommended guideline.
Code Orange	Used for suspected Hazardous Spills	“Code Orange; Oncology”	In keeping with the NCHA recommended guideline.
Code Black	Used for any type of Utility Failure	“Code Black, 4 th Floor Valley Pavilion”	In keeping with the NCHA recommended guideline.
Code Yellow	Used to denote types of Trauma	“Code Yellow; Yellow”	ED Use only.
Code Purple	Used to notify staff of ED Saturation	“Code Purple”	Not listed in NCHA guidelines.
Code White	Staff Assistance is needed	“Code White, Gift Shop” or “Code White, Room 821”	Not listed in NCHA guidelines.
Weather Alerts	Announced in plain language to alert staff and visitors of pending weather events (limited to warnings)	“The National Weather Service has issued a Severe Thunderstorm Warning for the area including Cape Fear Valley”.	In keeping with the NCHA recommended guideline; staff will instruct visitors on proper precautions to take.